

Self-ship Label

Use this mailing label if you prefer to coordinate your own return shipping instead of creating a prepaid return label via softstarshoes.com/returns



softstar

Returns and Exchanges

Unless a product's description says otherwise, items in brand new condition may be returned for a full refund within 45 days.

Include the returns form below inside the box with your returned products. Please retain tracking information for any product you ship back to us.

If you would like to exchange your items, you may place a new order online or over the phone. A refund for your original purchase will be issued when the returned item(s) arrive at our shop.

If you need assistance, please visit softstarshoes.com/contact or call us at **(541) 753-5845**.

You can use this shipping label to address your return package. Return shipping costs are not reimbursed.



Cut out the information form below, fill it out completely and include it in the box with your return.



From:

To:

**Softstar
914 Main Street
Philomath, OR 97370
USA**

Purchaser's Name:

Invoice/Order #:

Check one:

- I would like a refund to my original form of payment
- I would like store credit (USA customers only)

Please briefly explain why are you returning your item(s):